



Terms and conditions of Sähkösopimusvahti valid from 1 May 2022

Contracting parties

Customer: NNN (Owner of the electricity connection/s ordering the service)

Provider: Oulun Energia Sähköverkko Oy

How it works

Sähkösopimusvahti is based on chapter 11, section 75 f, subsection 4 of the valid Electricity Market Act. Information attributed to the end-user may be disclosed without the end-user's consent where disclosure is necessary to protect the building or part thereof or the property therein from damage caused by an outage in electricity transmission, distribution or supply or to ascertain such damage and the recipient of the information is the owner or occupant of the building or part thereof are a party to the connection agreement concerning the building.

Description of the Sähkösopimusvahti service

Sähkösopimusvahti (hereinafter the Service) checks the status of the electricity network agreements at the access places of the electricity connections owned by the Customer once every 24 hours at 4am. Information system updates and changes may mean that this time changes to slightly earlier or later. The status data of the electricity network agreement at the access place does not indicate whether the electricity at the access place is connected or disconnected.

A list of the access places that have no valid electricity network agreement at the time of checking are emailed to the email address provided by the Customer. The access place, address and electricity meter number are sent to the Customer in the email message.

The Service Provider does not send email messages to the electricity sales company.

Information is provided about all of the Customer's electricity connections and their access places.

The Provider shall not be liable for any faults occurring in the system but shall notify of these when the fault has been detected.

Random disruptions may occur in the Service as a result of updates or similar changes to the information systems.

The Provider shall have the right to amend the terms and conditions of the Service and its pricing

Provider's obligations

The Provider shall notify the Customer should there be any changes in the implementation of the Service or should provision of the Service be prevented by legislation, for example.

The Provider shall notify the Customer at least one (1) month in advance before any changes to the terms and conditions of the agreement or pricing enter into force.

Validity of the Sähkö Sopimusvahti order

The Provider shall begin the service within four (4) weeks of the order. The Customer may terminate the order at any time, whereupon the order shall end of the last day of the month concerned.

Pricing

The number of Customer access places shall be verified on the last day of each month and invoice for that month shall be based on that number.

Pricing is as follows, at VAT 0%:

- Basic charge €5.00/mth, VAT 0 %
- First 100 access places €0.50/mth per access place
- Following access places €0.10/mth per access place

For new Customers the current month and two first full following months are free of charge. The Customer will be invoiced for the Service once a year.

Customer obligations

The Provider undertakes to notify of any changes in ownership of the electricity connection in accordance with the Electricity Market Act, the connection terms and conditions.